

ING Kurumsal



ING Kurumsal

ING  BANK

Agenda

- About the 'ING Kurumsal' App
- How to Download
- Activation Process
- How to Activate Mobile PIN

About the 'ING Kurumsal' App



- 'ING Kurumsal' mobile app has been developed to serve our SME, Corporate and Enterprise customers in order for them to complete their financial transactions anytime, anywhere.
- Login process is identical with the Retail Banking Mobile App 'ING Mobil'
- When a transaction takes place at the Internet/Mobile Branch the person who has confirmation privileges is notified via push notification

How to Download



'ING Kurumsal' mobile app can be downloaded by

- Visiting mb.ing.com.tr/k.app link on the device's browser
- Searching the keyword 'ING Kurumsal' at the AppStore and Google Play Store
- Sending the text 'Kurumsal' to 2205 then clicking the link at the text received
- Using the ING Kurumsal menu at the Internet branch
- Using the ING Kurumsal download tool at the ING Bank website

Activation Process 1/2

[Exit](#) **Mobile Banking Login**

Please enter your Online Banking user code and PIN:

User Code:

PIN:

Login

QWERTYUIOP

ASDFGHJKL

↑ ZXCVBNM ↵

•?123 space Done

- In order to use the mobile app, the user has to obtain user code and password from the affiliated branch. These information can also be used to enter Internet branch.

Activation Process 2/2

- Upon first entry to the app, customer receives a single use PIN via text to confirm the activation process.
- During following attempts, user only needs to enter the user code and password.


Exit Mobile Banking Activation

You can complete your activation by following the steps.

Please select the mobile phone number to which you want your SMS PIN to be sent.

Mobile Phone number: 90 533 *****48 <

Send SMS PIN

Need to Know 

Exit Mobile Banking Activation


Please enter the SMS PIN sent to your mobile phone in the field below.

SMS PIN:

Remaining time: 02:52

Activate

OK

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	

Exit Mobile Banking Activation


Please enter the SMS PIN sent to your mobile phone in the field below.

SMS PIN:

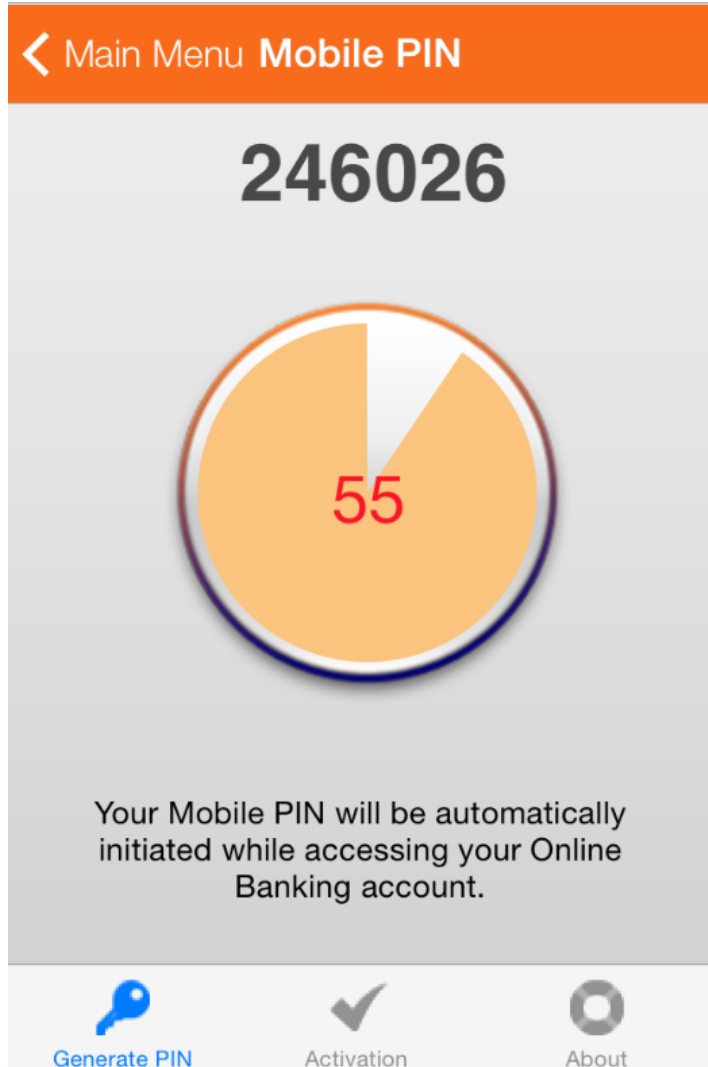
Your Mobile Banking activation has been completed.

From now on, you can log in to Mobile Banking with your Online Banking user code and PIN.

Done

Need to Know 

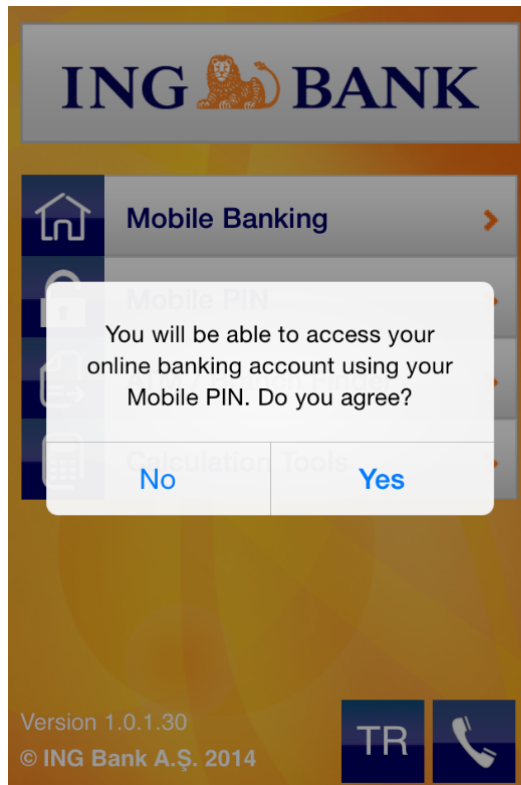
How to Activate Mobile PIN 1/3



- User can activate the Mobile PIN feature on the app in order to fast-track the login process at the Internet Branch.

How to Activate Mobile PIN 2/3

- When the Mobile PIN button is pressed at the main menu of the app, a pop-up will be prompted for the user to approve.
- Then the customer will enter the user code and password.



The screenshot shows the 'Mobile PIN Activation' screen. At the top, there is a header bar with a back arrow, the text 'Main Menu Mobile PIN Activation', and an information icon. Below the header, there is a prompt: 'Please enter your Online Banking user code and PIN:'. There are two input fields: 'User Code:' and 'PIN:'. Below the input fields is an orange 'Login' button. At the bottom, there is a numeric keypad with digits 1 through 9, 0, and a backspace icon (X). Each digit has its corresponding letters below it: 1, 2 (ABC), 3 (DEF), 4 (GHI), 5 (JKL), 6 (MNO), 7 (PQRS), 8 (TUV), 9 (WXYZ), and 0.

How to Activate Mobile PIN 3/3

- Customer receives a single use PIN via text in order to confirm the activation process.
- Mobile PIN activation process gets completed.


< Main Menu Mobile PIN Activation ⓘ

You can complete your activation by following the steps.

Please select the mobile phone number to which you want your SMS PIN to be sent.

Mobile Phone number: 90 544 *****60 <

Send SMS PIN

Generate PIN  About

< Main Menu Mobile PIN Activation ⓘ


Please enter the SMS PIN sent to your mobile phone in the field below.


SMS PIN:

Remaining time: 02:54

Activate

OK

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	

Generate PIN  About

< Main Menu Mobile PIN Activation ⓘ


Please enter the SMS PIN sent to your mobile phone in the field below.

SMS PIN:

Mobile PIN Activation has been completed.

Now, you can generate a Mobile PIN with a single step and instantly and automatically log in to Online Banking with Mobile PIN.

Done

Generate PIN  About